CUSTOMER-DRIVEN INNOVATION IN THE ELECTRICAL, OPTICAL AND ICT INDUSTRY

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Abstract

Before being adopted internationally, successful innovation designs tend to have been preferred in one particular country or region. These countries or regions can subsequently be labelled as Lead Markets. This paper employs a Lead Market approach to assess for each of the 25 European Union member states (EU-25) its likelihood that locally preferred innovation designs in the Electrical/Optical/ICT Industry become successful in other countries. A system of five particular demand- and country-specific attributes - the so called Lead Market factors – is regarded as critical for the probability of the market becoming a Lead Market: price advantage, demand advantage, export advantage, transfer advantage and market structure advantage. The aim of this paper is to identify and operationalise indicators to measure and compare the Lead Market properties at international level. The indicators used are taken from the Community Innovation Surveys (CIS-3 and CIS-4), the Eurostat/OECD PPP and Expenditure Database at BH level, the UNCTAD FDI-Database, the EU Business Demography Statistics, and the Eurostat Foreign Trade Database (Comext). Based on the Lead Market analysis, implications for policy makers are outlined.

JEL classification: L60, O33

Keywords: Lead Markets, innovation diffusion, European Union, sectoral analysis

Non-technical summary

A Lead Market approach is used for each of 25 European Union member states (EU-25) to assess the likelihood that locally preferred innovation designs become successful in other countries. The analyses are conducted for the Electrical/Optical/ ICT Industry. The concept of Lead Markets suggests that for many innovations in a particular industry there are regional markets that initiate the international diffusion of a specific design of an innovation. Once a specific innovation design has been adopted by users in the Lead Market it is subsequently adopted by users in other countries as well. Lead Markets should be focal points for the development of global innovation designs.

By focusing on the design of the innovation which responds to the preferences within the Lead Market, a company can leverage the success experienced in the Lead Market for the product's global market launch. In order to follow this Lead Market strategy, it is necessary to assess the Lead Market potential of the industries in different countries before an innovation is developed and tested in the market. The method produces information that is of importance for the development phase and the market launch of globally standardised innovations. This article presents an indicator-based methodology that attempts to approximate the Lead Market attributes of EU-25 countries for the Electrical/Optical/ ICT Industry. A Lead Market is defined as a country where users prefer and demand a specific innovation design that not only appeals to domestic users, but can subsequently be commercialised successfully in other countries as well. A system of five particular demand- and country-specific attributes - the so called Lead Market factors - is regarded as critical for the probability of the market becoming a Lead Market. These factors, which influence a country's Lead Market potential, are as follows: price advantage, demand advantage, export advantage, transfer advantage and market structure advantage. The aim of this paper is to identify and operationalise indicators to measure and compare the Lead Market properties at international level. The indicators used are taken from the Community Innovation Surveys (CIS-3 and CIS-4), the Eurostat/OECD PPP and Expenditure Database at BH level, the UNCTAD FDI-Database, the EU Business Demography Statistics, and the Eurostat Foreign Trade Database (Comext). Based on the Lead Market analysis, implications for policy makers are outlined.

Introduction

In politics and business management alike, taking stock of the national innovative potential is an important strategic task. In the evaluation of technological performance on the political stage in particular, there has, for many years, been a tendency to concentrate on "supply-side" assessment of the national innovative potential. Patent applications, R&D expenditure and spending on education are naturally important input factors for the process by which innovations come about and are disseminated. However, it is always assumed that the supply of innovations created by a "technology push" will be matched by demand on the market.

There is surely no need to go as far as some economists, who claim that the graveyard of innovations that have not caught on is full to bursting (Real, 1990). Nevertheless, there is no argument about the fact that promising new sectors are, on the whole, supported rather than driven by technology. New technologies are not without importance, but often tend to "play second fiddle"

as new markets develop (Wengenroth, 2002). The literature offers up numerous examples of cases in which products that - from a technological point of view were superior, failed to become the standard on the world market (cf. e.g. Beise, 2001). Innovation policies and company innovation strategies that define additional benefit exclusively in terms of the technological efficiency of products ultimately run the risk of producing goods that are inappropriate for the demand of different markets. The following sections are dedicated to a description of the worldwide market appeal of European companies' innovations. The focus will be placed on demand pull, an aspect that has largely been left on the sidelines of innovation research.

This paper is dedicated to a description of the worldwide market appeal of European companies' innovations. The focus will be placed on demand pull, an aspect that has largely been left on the sidelines of innovation research. The research is carried out within the framework of a Lead Market Analysis – a methodology that has been developed to assess the Lead Market potential of the Electrical/Optical/ICT Industry in the EU-25 member states and to provide targeted policy recommendations on how to stimulate innovation activities in these markets.

Another version of this paper has been prepared as part of the "Innovation Watch – Systematic" project, which has been sponsored by the European Commission, DG Enterprise and Industry, to monitor innovative capabilities of firms in the EU-25 member states and to provide implications for policy makers within the course of the Lisbon agenda to foster innovation in Europe.¹

Customer acceptance for innovation

A large number of empirical studies show that customer proximity is of great importance for the innovation process.² The results of the third Community Innovation Survey (CIS-3)³ once again confirm the prominent role of clients in

¹ See Commission of the European Communities (2005) and Cleff, T, Grimpe, C., Rammer C.: The Role of Demand in Innovation - A Lead Market Analysis for High-tech Industries in the EU-25, ZEW Dokumentation Nr. 07-02 (ISSN 1611-681X), Mannheim 2007.

²See e.g. Gemünden, H.G., Heydebreck, P. and Herder, R. (¹⁹⁹²); Cooper, R.G., Kleinschmidt, E.J. (1987).

³The Community Innovation Survey (CIS) is a survey on innovation activity in enterprises covering EU Member States, EU Candidate Countries, Iceland and Norway. CIS-3/CIS-4 data covers in general the period 1998-2000/2202-2004. In the present study the micro-aggregated data were available for Belgium (1,210 firms), Czech-Republic (3,300 firms), Estonia (2,255 firms), Germany (2,905 firms), Greece (1,365 firms), Hungary (932 firms), Iceland (329 firms), Latvia (1,863 firms), Lithuania (1,804 firms), Norway (3,119 firms), Portugal (1,787 firms), Slovakia (1,546 firms) and Spain (7,627 firms).

providing momentum for the innovation process. A total of 26 percent of innovators assess their customers' role as high. Only 12 percent of companies judged competitors and other firms from the same industry to be a high important source of innovation, while 20 percent gave this rating to suppliers and 14 percent to fairs and exhibitions. Only 5 percent of innovators received their most important impulse to innovate from universities or other education institutes and only 4 percent from government or non-profit research institutes.

It is in the field of product innovations that customers have the most influence. Nearly 33 percent of such innovations and nearly 35 percent of the market novelties can be traced back to customer input. Whether or not it is considered necessary to intensively involve customers in the innovation process varies from sector to sector. Such sectors as Biotechnology (46 percent), Machinery/Equipment (42 percent), the Automotive Industry (42 percent) and the Electrical/Optical/ICT sector (41 percent) cite customers as a highly important source for innovation. This raises the question of how the importance of demand for the innovation process should be ranked compared to other key sources of information from outside the firm.⁴ In the biotechnology sector, for example, demand is likely only to be one important source of innovation among many, like commercial laboratories/R&D enterprises, universities or other high education institutes and government or private non-profit research institutes. The other sources may well be more technological in nature - e.g. R&D enterprises or consultants. To reflect this, Figure 1 compares clients' and customers' role as a source of innovation with their role as a hampering factor. This is done by plotting the relative frequency of innovative firms that cite clients and customers as an important source of innovation against the relative frequency of those that list clients and customers as a hampering factor, provided that they named at least one important source of innovation and at least one important hampering factor.

⁴ Suppliers of equipment, materials, components or software; competitors and other firms from the same industry; consultants; commercial laboratories/R&D enterprises; universities or other high education institutes; government or private non-profit research institutes.

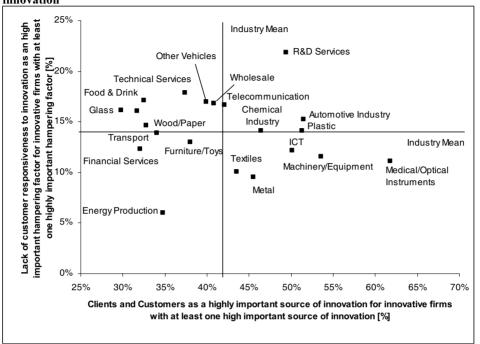


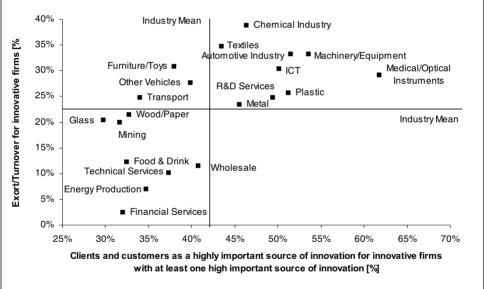
Figure 1: Clients and customers as important source and hampering factor for innovative firms with at least one important source and at least one important hampering factor for innovation

Source: CIS-3, unweighted, ZEW calculations.

The following sectors consider demand - compared to other sources of information - to be highly important more frequently than average: The Medical/Optical Instruments industry, the Automotive industry. Machinery/Equipment, ICT, the R&D Services industry, the Plastics industry, the Chemicals industry as well as the Textiles and Metals industry. In the Automotive industry and in R&D Services, demand is also named as a hampering factor for innovation more frequently than average. In these sectors, demand is therefore of above-average importance both as a source of innovation and a hampering factor. Sectors like the Medical/Optical instruments, Machinery/Equipment and ICT industries are in a better position than most in this respect: in spite of an above-average importance of demand, the frequency with which innovations are hampered is below average.

It is clear that the relative importance of demand compared to other sources of innovation increases as soon as firms become active mainly on international markets. In markets with a strong international focus, innovations must also aim to meet the needs of foreign customers. It is more difficult to take such international customer needs into account, because customer preferences can vary between different countries/markets. This is the crux of the problem for innovation strategy. The company's customers may be in different regional or national contexts and sometimes at different stages of technological development. Nonetheless, they all expect innovations perfectly adapted to their respective technical applications.

How do individual sectors manage to utilise demand as a source of innovation in a way that leads to success, not only in the home market but also in international markets? If innovations bring in high export revenues in a context where customers are important in pushing innovation, this is a sign that the innovation design that meets demand preferences can also come to dominate abroad. The sectors to which this applies appear in the upper right quadrant of Figure 2 below. They include ICT and Medical/Optical Instruments. In contrast, sectors in which innovations are, to a great extent, responses to customers' wishes, but which only achieve a low export ratio, have something of a problem. In particular, Financial Services, Energy Production, Technical Services, Wholesale and Food & Drink only achieve below-average export ratios.





Source: CIS-3, unweighted, ZEW calculations.

However, increasing costs for R&D and the increasing need for standardisation and interface compatibility mean that there are economic and practical barriers to national or customer-specific solutions. These barriers compel manufacturers of new products to choose a particular path for their technological development or to opt for a particular design of innovation. Customers will only be prepared to forgo innovations tailored to their needs if the cost savings offered by a new design, which result from standardisation and network effects, are high enough to justify abandoning the current technology. The question remains, however, of where – i.e. in which region and with which customers – the "successful" innovations of the future will be designed. We can consider "successful" designs to be those which firstly enjoy early national success, are then successfully commercialised worldwide and force other innovation designs out of the market in the medium term, to become the world standard.

The answer to this question goes hand-in-hand with the answer to another, regarding which customers a company must concentrate on in its future R&D and innovation activity. That is to say, which customers have a close relationship to the so-called Lead Market? Lead Markets are regional markets (usually countries) that generally take up a particular innovation design earlier than other countries. They have specific properties (Lead Market factors) that increase the probability of a wide take-up of the same innovation design in other countries (Commission of the European Communities, 2006). Where the scientific and technical knowledge for this purpose was actually generated is mostly not relevant, as companies in the Lead Market can appropriate this knowledge. More important for competitiveness is the ability to learn on this market about the applications and production of innovations (Meyer-Krahmer, 1997). A Lead Market is characterised by the fact that the innovation designs adopted there have an advantage over other country-specific innovation designs competing globally to set the international standard. This advantage makes consumers from other countries follow the technological standard of the Lead Market and adopt the design preferred by users there. In some cases this means abandoning a design that was previously preferred on the national market (Beise et al., 2002). Therefore, a theoretical Lead Market model should respond to the following question: Under which demand and market circumstances are a country's demand characteristics appropriate to the adoption of technological innovations that will succeed internationally and mark out the technological path to be followed worldwide?

The Lead Market model

The Lead Market construct was first suggested in the 1980s by Porter (1986) and Bartlett/Ghoshal (1990) and is receiving increasing attention worldwide (e.g., Gerybadze et al. 1997, Johansson 2000, Commission of the European Communities, 2006). Bartlett/Ghoshal (1990, p. 243) consider Lead Markets as "markets that provide the stimuli for most global products and processes of a multinational company". Local "innovation in such markets become useful elsewhere as the environmental characteristics that stimulated such innovations diffuse to other locations". It is often observable that a technical design preferred by the Lead Market squeezes out other designs initially preferred in other countries and becomes the global dominant design. A Lead Market can be defined as a country where users prefer and demand a specific innovation

design that not only appeals to domestic users, but can subsequently be commercialised successfully in other countries as well. Beise (2001) and Beise/Cleff (2003) have been investigating Lead Markets on the basis of detailed case studies. They derived a system of five particular country-specific attributes, the so called Lead Market factors that increase the international competitiveness of innovations and increase the probability of the market becoming a Lead Market:

The price of an innovation is the main aspect in Levitt's (1983) globalisation hypothesis, in which the consumers in foreign markets "capitulate" to the attraction of lower prices and abandon their initial innovation. Markets can gain a **price advantage** if the relative price of the nationally preferred innovation design decreases which should compensate for differences between the design and the demand preferences in foreign countries. Price reductions occur mainly due to cost reductions based on static and dynamic economies of scale. Country-specific factors behind economies of scale can be the absolute or the relative market size and market growth.

A national **demand advantage** results from local conditions that facilitate the adoption of nationally preferred innovation designs in foreign markets. This advantage occurs mainly because a country stands at the forefront of an international trend. This trend can for instance be a demographic trend, an environmental trend, other socio-economic trends or simply a higher per-capita income (Vernon, 1966). A trend can also mean a time lead in the build-up of infrastructure complementary to the innovation. When other countries catch up, they will prefer the innovation that is already established in the leading country. Another possible causal factor for a leading demand is that users in the country are sophisticated, meaning that they know more about what characteristics an innovation should have.

The attributes of a market that support the foreign demand and the export of innovation can be summarised as **export advantage**. This advantage appears if the domestic demand responds sensitively to global developments. In such cases, domestic users are frequently more aware of global problems and needs than potential adopters in other countries. Domestic firms are pushed into a global perspective and increase their ability to meet global problems before firms in other countries. Additionally, innovations can be exported more easily if the foreign and domestic market conditions are very similar or if the innovation design can respond to needs in a variety of environments (Dekimpe et al., 1998 and Vernon, 1979).

A country can have a **transfer advantage** if its market has strong communication ties with other countries (Takada/Jain 1991). The adoption of

one innovation design in one country can influence the adoption decisions of users in other countries because the perceived benefit of an adopted design increases for users in other countries. The perceived benefit increases when information on the usability of the innovation design is made available. Information on the innovation not only enhances the awareness of the innovation design but also reduces the uncertainty surrounding new products and processes (Mansfield 1968 and Kalish et al. 1995 and Porter 1990).

The degree of competition in the domestic market is the last Lead Market factor, the so called **market structure advantage**. In general, Lead Markets are very competitive markets. First of all, buyers tend to be more demanding when they face competition than when they are tightly regulated or hold a monopoly (Porter 1990). Second, competing firms are under more pressure to follow those who have already adopted a new technology (Mansfield 1968, p. 144). And third, more innovation designs are tested in a competitive market than in a monopolised market. A competitive market is subsequently more apt to find a design that is not only the best within the domestic environment but also the best across all national environments.

Lead Market Analysis of the Electrical/Optical/ICT Industry

The five Lead Market factors discussed above apply to all countries. In this section we will analyse which countries in particular have Lead Market properties in the Electrical/Optical/ICT Industry. It should be noted that the Lead Market potentials established are for the aggregated sector. In reality, Lead Market potentials within a sector can vary from one product group to another, or even between individual products. The loss of accuracy that results from such aggregation must be taken into account in the analysis. That being said, observations of Lead Market potential that are aggregated at the sector level are still of great interest, as they offer a means of explaining the future competitiveness of different markets. The investigation presented here focuses on the activities of companies from the NACE sectors 30 (Manufacture of office machinery and computers), 31 (Manufacture of electrical machinery and apparatus n.e.c.), 32 (Manufacture of radio, television and communication equipment and apparatus), 33 (Manufacture of medical, precision and optical instruments, watches and clocks) and 72 (Computer and related activities) within the EU 25 countries.

Demand Advantage

A market has a so-called demand advantage if the environmental conditions there foster an innovation design that also anticipates future customer preferences in other markets. Lead Markets are able to anticipate global trends. Therefore the difference between different countries' markets does not lie in the direction in which they develop, but merely in the speed with which they move in the direction of the global trend. The innovation design on the Lead Market thus has a "head start". A head start may also come about when the country is the quickest to build-up an infrastructure of complementary goods required by the innovation. The innovation designs from markets at the forefront of a trend offer other markets the answers and solutions to their questions and problems of tomorrow.

One consequence of the different speeds at which markets adapt to or adopt an international trend – following Linder (1961) and Vernon (1966) – comes in the form of demand advantages, which can be expressed as per capita spending on certain products or as the proportion of a country's total consumption accounted for by these products. The idea behind this is that demand for certain goods varies from country to country and that this affects the innovative performance of the companies based there. Companies make greater efforts to develop and improve products in sectors that account for larger proportions of a country's aggregate demand. Porter (1990, p.87) encapsulates the idea when he writes: "The more significant role of segment structure at home is in shaping the attention and priorities of a nation's firms. The relatively large segments in a nation receive the greatest attention by the nation's firms." A greater share of total consumption is a sign that consumers in a country place more value on a certain product. This indicator can be used to compare the situation with other countries. Eurostat's Purchasing Power Parities (PPP) statistics can be used to give a differentiated picture of the segmentation of a country's final demand.⁵ Data for the observation period between 2000 and 2004 are available for academic research purposes.

It is possible to directly compare the sector-specific demand specialisation of different countries by subtracting the weighted average share of total demand within the EU 25 from the share of demand for one country. If the share of total demand accounted for by products from a given sector in one country is lower than the average share for these products in the other EU 25 countries, the country in question has a low demand specialisation with respect to the sector. In this case, the value of the specialisation index is negative. A specialisation index of zero means that the proportional demand for a sector in the country concerned is equal to the weighted EU 25 average for the same sector. The index takes on a positive value when the propensity to demand such products on the particular market is higher than average.

⁵ For detailed information about the conversion of the PPP-Basic-Headings to the NACE nomenclature and the conversion of different national currencies please see Cleff, Grimpe and Rammer (2007).

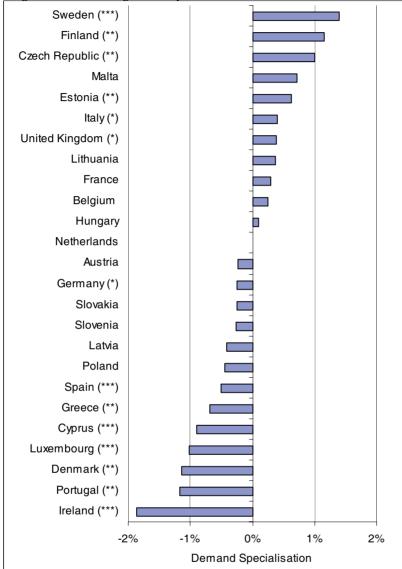


Figure 3: Demand specialisation in the Electrical/Optical/ICT Industry compared to the weighted EU-25-average for the years 2000 to 2004

Note: (***), (**) and (*) means significant at 1%, 5% and 10% respectively. Source: Eurostat/OECD PPP-Statistics for 2000 to 2004.

The countries with a demand specialisation well above the EU-25 average are Sweden, Finland and the Czech Republic, all of which scored around one percentage point above the average. Shares of demand that were significantly below average could be found in Ireland (-2 percentage points), Portugal, Denmark and Luxembourg (all at -1 percentage point).

Government intervention seldom proves an effective means of bringing a country to the forefront of an international trend in the demand for a certain

innovation and creating a demand advantage. Demand preferences are very much culturally determined and can therefore only be changed in the long term. At best, political measures may improve the situation by speeding up technical approval procedures to increase the adaption and adoption of innovations and by providing incentives to react more quickly to certain innovation trends, in the form of tax (=price or cost) reductions. Over the observation period between 2000 and 2004, the demand propensity increased significantly in Malta (increase of around 0.4 percentage point per year) and in France (up approximately 0.3 percentage points per year). Compared to the overall development in Europe (EU 25), the demand propensity in Denmark, Sweden, Portugal, Estonia and Hungary fell by at least 0.2 percentage points annually.⁶ Thus in Malta and France, it is not only the demand propensities that are above average – the growth rates of the Electrical/Optical/ICT Industry in these countries are too.

What options in the innovation process are left open to companies from sectors with below-average shares of demand? One possibility is to substitute the inadequate demand in the home country with international demand (see the sections below on price and export advantages). This creates a necessity to involve foreign customers in the innovation process to a greater extent. Another option is to lower relative prices in order to stimulate the domestic and foreign demand. However, this can only be sustained in the long-term if cost advantages are realised.

Price Advantage

According to Levitt (1983), in the context of the internationalisation of innovations, an innovation design sold at a lower relative price on a Lead Market can squeeze out existing – but relatively more expensive – innovation designs on other markets abroad. The limits on price reduction in this case are determined by the potential to reduce production and factor costs now and in the future. Price reductions can be achieved by cost reductions, which, in turn, can result from size advantages.⁷ The effects of this price mechanism are

⁶Significant at 5% level.

⁷One example of country-specific size advantages is the potential market size, which offers the potential to exploit economies of scale and learning effects in order to create a price advantage. However, even at the stage of operationalising the potential market size, there are problems in defining and delineating relevant markets. A series of Lead Market studies (Beise/Cleff, 2003) have shown that aggregating "culturally and economically similar" areas was not an adequate way of identifying the different relevant markets, in that it did not allow for sufficient differentiation. For example, heavy goods vehicles in the USA are very different from those in Europe for legal reasons. The scope of the two relevant markets is affected accordingly. For passenger cars - as another product from the same industry -, however, no strong difference of this sort comes into play.

stronger when the relative price differences at the start of the innovation competition are greater. Its effectiveness also increases with increased dynamism of the relative price development in favour of the innovation design. Only when the relative price difference in favour of the innovations on the Lead Market is so great that the transaction costs incurred in changing over to the innovation design can be compensated, will firms and customers in other markets abroad switch over to the Lead Market design.

Price advantages can only be used as Lead Market factors if there is price competition. Therefore in highly regulated or isolated markets it may not be possible to exploit the price advantage of an innovation design. Competitive markets exist for most goods produced by the Electrical/Optical/ICT Industry and for many knowledge-intensive and related services. This means that price advantages are indeed of relevance in this context (Beise et al., 2002). For this reason, it is worth investigating which countries already have long-term price advantages. Similarly to the data for demand specialisation, this price information is available for the period 2000-2004.8 This provides a basis for the calculation of relative prices within a country, by taking the ratio of sectorspecific PPP to the average PPP for all sectors in a country's economy. A relative PPP level calculated in this way controls for country-specific differences in pro-capita income and the different price levels that result. The negative logarithmic quotient of a sector's relative PPP level and the price level for the same country's economy is a direct measure of sector-specific price differences between countries.⁹ A positive log-value for a country means that the price level in question was below the average for the EU 25 countries in 2004. A negative value implies that the price level is above average. Figure 4 shows the price differences of the EU 25 countries for 2004, calculated from the smoothed time series for the years 2000 to 2004 in the Electrical/Optical/ICT Industry.

$${}^{9}ln\left(\frac{PPP_{\text{Country =i}}}{PPP_{\text{Country =i}}}\right)*(-1)$$
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⁸For detailed information about the conversion of the PPP-Basic-Headings to the NACE nomenclature and the conversion of different national currencies please see Cleff, Grimpe and Rammer (2007).

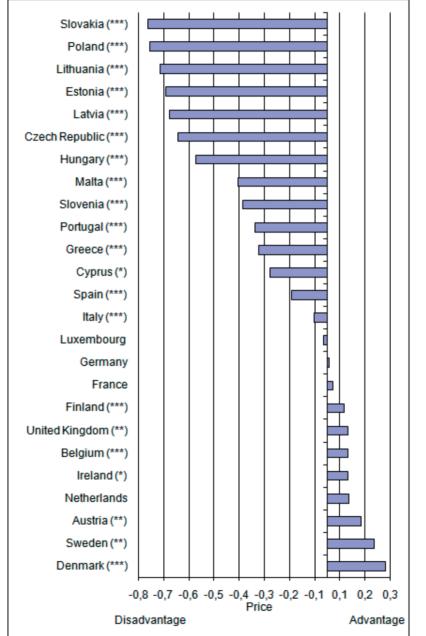


Figure 4: Price advantages and disadvantages of different markets for 2004 [from the smoothed time series for the years 2000 to 2004] in the Electrical/Optical/ICT Industry

Note: (***),(**) and (*) means significant at 1%, 5% and 10% respectively. Source: Eurostat/OECD PPP-Statistics for 2000 to 2004.

It becomes apparent that the relative prices in the Electrical/Optical/ICT Industry are higher in Eastern European and Baltic countries than in the 664 remaining Western European countries. Comparatively low relative prices can be found in Denmark, Sweden and Austria.

When considering these statistics it is important to be aware that the price level is not the only indicator of a price advantage, because it is strongly influenced by company strategies and competitive behaviour (see section 4.5). Nevertheless, a low price level and relatively high propensity to consume can be a sign of a price-dependent demand advantage. When this is the case, the demand reacts to a low price level with an above average increase in their demand for the product. In other words, the price elasticity is very high. A low price level thus makes for a clear demand advantage when it is accompanied by high demand specialisation.

In Figure 5, the relative PPP level is plotted against demand specialisation for all countries. The countries that are of interest to us are those located in the upper right quadrant. These are countries with both a low relative price level and a high propensity to consume. The countries in question are Belgium, France, Finland and Sweden. The price level in these countries constitutes a Lead Market advantage. Drops in prices are met by a large increase in demand. Innovation designs that exploit this price elasticity can spread quickly and make use of market size advantages to increase their ability to compete on price. This market characteristic should spur suppliers of innovations to follow a pricecutting strategy from the outset. Innovations designed within this system of incentives should have a marketing advantage over alternative innovation designs, on the basis of price.

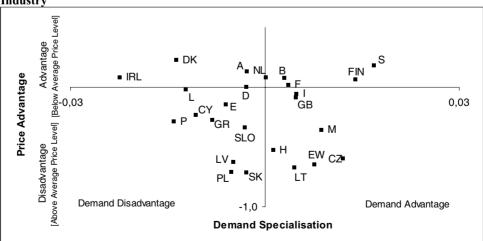


Figure 5: Price advantages and demand specialisation in the Electrical/Optical/ICT Industry

Source: Eurostat/OECD PPP-Statistics for 2000 to 2004.

Lead Market advantages can also exist when a low price level comes together with an average, or even slightly below-average, propensity to consume. In these markets, too, the quantity demanded is above average. However, the low price level means that demand specialisation does not appear significantly positive. In some countries, the propensity to consume remains low in spite of a relatively low price level, i.e. the relatively low prices do not lead to increased demand. This is particularly the case in Germany and Austria. When the opposite is true and a high price level is found with high demand specialisation, this suggests that price elasticity on the market is low. The fact that this group of goods makes up a large proportion of total demand is essentially due to the high prices, while the propensity to consume remains comparatively low. Typical examples of this are Hungary, Italy, Great Britain, Malta, Estonia, the Czech Republic and Lithuania. On the whole, these markets are often unfavourable for innovators. Finally, a group of countries can be identified in which the price level is relatively high and the demand specialisation below average. In such cases, the high price level leads to a higher than average (compared with other countries) drop in demand. The high price level is a disadvantage for export-oriented innovators, as it prevents lower-cost innovation designs from coming into being. The countries Portugal, Greece, Poland, Slovakia, Latvia, Slovenia, Cyprus and Spain in particular are faced with this problem.

Of all the Lead Market factors, the price or cost advantage seems to be the easiest to influence by means of political intervention. One form this intervention may take is the use of taxation on particular factors or goods to directly affect the price and cost structure of innovation designs. Any such tax policy should be "trend-oriented" and anticipate future cost developments at an international level. Only then will the industries in question be able to produce innovations that will also subsequently be demanded in other markets. In contrast, a policy of taxation and subsidisation that went against the international cost trend would only increase the probability of idiosyncratic innovation. Price advantages can also be promoted by policies aimed at fostering competition, since intense competition lowers prices for end users. A final important point is the aspect of cost advantages resulting from the size of the market. In the European Union, the market is already large, so innovation policies should be able to set parameters that allow firms to make the most of the size advantage which, in principle, already exists. Such policies include preventing the home market from splitting into regional markets, for example. One example of how this problem can arise is if approval procedures or regulations differ from one region to another.

Export Advantage

The key characteristic of a Lead Market is that innovations realised there will not be limited to a certain country or region, but should be well-suited for export. Vernon (1979) and particularly Dekimpe et al. (1998) find that the exportability of innovations is higher when the exporting and importing markets are more similar in cultural and economic terms. In such cases, customers only suffer a relatively small loss of utility when changing over to a "foreign" innovation design. The number of country-specific innovation designs thus falls comparatively quickly. However, exportability may not only depend on how similar markets are. The "adaptability" of an innovation to different market surroundings is also decisive for its chances on the international market. International marketing proves less complicated when certain features of the innovation design have been planned from the outset to facilitate its use in different environments without the need for any substantial changes. The Lead Market approach is not based on the traditional view that export successes are indicators of a country's technological - or, more generally, economic competitiveness. Instead, pronounced export activity is seen as an input factor for a country's success in innovation. A strong position in terms of exports in the past may encourage innovators to make their products suitable for international markets. This, in turn, promotes innovation designs that will be a success when exported.

Interaction with customers and demand orientation are not export factors in themselves. Only interaction with the "right" customer and the presence of the "right" market conditions actually lead to innovations that will be taken up in the world market. Innovations driven by demand which only come into use in their home country and thus have no impact on exports are a sign of idiosyncratic demand. In this case, there is a demand preference for innovation designs that do not represent a competitive advantage in other national markets. There are a range of possible root causes of idiosyncratic demand, which may be natural (specific environmental conditions), may have come about through national legislation (regulations that are not extended to the international sphere), or may be due to an insistence on sticking to the individual national standards set by large clients (e.g. postal service, railways, electricity suppliers). On the other hand, the idiosyncratic demand may simply be a result of the consumers' or business customers' preferences being different from those in other countries.

To assess what affect demand in a particular market has on exports we can again make use of the share of aggregate national demand from Eurostat's Purchasing Power Parities (PPP) statistics, in combination with the European foreign trade statistics. The two sets of statistics are based on different systems of classification, so correspondence tables must first be used to convert to the NACE nomenclature before they can be compared.

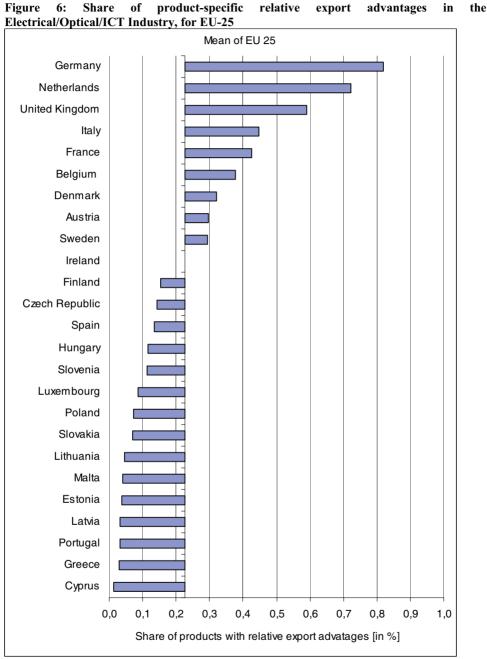
The first step is to find the extent of export success for every country. An above-average export performance shows that new products are successfully marketed internationally. The more a country succeeds in working out an export surplus within a group of homogeneous products in bilateral trade, the higher the estimated competitiveness will be (Grubel 1975). To measure competitive advantages between two countries, the ratio of export surpluses to total trade volume (CA_{tik}) within a product group p should therefore be applied:

$$CA_{tik} = \frac{x_{tik} - m_{tik}}{\left(x_{tik} + m_{tik}\right)} .^{10}$$
 The chosen indicator of competitive advantage

corresponds to the objectives set out by a company when identifying potential supplier countries (Cleff 2006b). The Revealed Comparative Advantage - RCA (Balassa 1965) - applied in the tradition of economics for determining comparative advantages, is considered not to be an appropriate indicator in this case. A positive competitive advantage of a country can be relatively hidden behind a low RCA if the ratio of exports to imports of a particular product group is indeed higher than 1, but the corresponding ratio in total trade of a country turns out to be higher. This can lead to an underestimation of the product-specific absolute competitiveness of nations that have a high overall product export surplus, and vice versa (Cleff 2006b).

The average CA of all countries that export the product in question within the different European countries is used as a reference value for export success. Countries with a smoothed product-specific CA significantly above the average for the last ten years are considered to have an above-average product-specific relative export advantage. If a country has a high share of product-specific relative export advantages in a given industry, this indicates a country-specific export advantage there. On the basis of the foreign trade statistics for the Electrical/Optical/ICT Industry, the following diagram shows in how many product groups an above-average relative export advantage is recorded for each of the EU-25 countries.

¹⁰The variable x_{tik} stands for the export value from the supplier country k (k \in {1,..., n}) to the supplied countries i (i \in {1,..., m}) in a specific year t. The variable m_{tik} represents the respective import value.



Source: ZEW: Global Sourcing Management Tool, 2007.

Germany and the Netherlands have particularly large export advantages, with more than 70% of products of the Electrical/Optical/ICT Industry respectively proving successful abroad. UK, Italy, France, Belgium, Austria, Denmark and

Sweden follow, although their export advantages in the industry are slightly above average. The other countries have values well below average.

It is assumed that a Lead Market is always present when demand in a country provides innovating companies with a considerable quantitative impulse to innovate and, at the same time, the companies generate a large proportion of their turnover abroad. If quantities of product innovations exported are high and the impulse to innovate came from customers in the home market, this shows that demand at home prefers an innovation design that has the potential to succeed internationally. Conversely, it is a sign of an idiosyncratic market when companies only export a small share of their goods because they respond too much to the "eccentric" customers' wishes at the home market. In this case, customers appear to prefer product solutions that cannot be marketed internationally (idiosyncratic demand).

Therefore if a country's various export successes, measured as the share of products with above average relative export advantage, can be put down to above-average customer demand, this is a sign that the country has a particular Lead Market characteristic. This is because domestic demand that translates into success on the export market is a typical characteristic of a Lead Market.

Figure 7 shows the extent of demand advantage against the size of the export advantage for the Electrical/Optical/ICT Industry in the form of a portfolio. In the upper right quadrant of the portfolio are countries that develop technologies driven by demand and at the same time exploit the lead-market properties of home demand for successful exports (Lead Market sectors). The home markets in these countries – Belgium, the Netherlands, UK, Italy, Sweden and France - offer particularly favourable conditions for the launch and testing of new products, with the aim of successfully marketing the innovation designs tested at home in other countries.

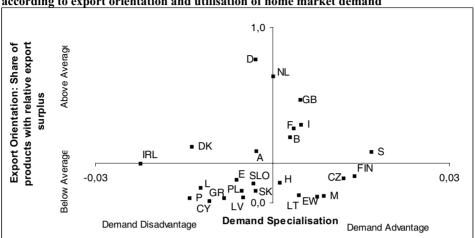


Figure 7: Lead Market Matrix in the Electrical/Optical/ICT Industry: classification according to export orientation and utilisation of home market demand

Source: ZEW: Global Sourcing Management Tool, 2007 and Eurostat/OECD PPP-Statistics for 2000 to 2004.

Exportable innovations may also originate from sources other than the home market. Innovating companies that are highly export-oriented but do not, to any great extent, rely on home demand as a source of innovation can be categorised into three different types. In the first type, the drive behind innovations that are suited to the world market comes from the company's own R&D or technological know-how purchased externally (e.g. from technology suppliers or academic research).

The second possibility is to base new products on the innovations of foreign competitors, i.e. imitation. The third category comprises firms that are driven to innovate by demand from abroad. This could indicate that the home market is a successful lag market. In this case, home companies may not be leaders in launching product innovations that have international staying-power, but they are good at quickly picking up on new trends from abroad then converting these into export success. For simplicity, we shall denote all of these effects as "technological impulses to export". The upper left quadrant in the diagram above contains the countries Denmark, Austria and Germany, which primarily bring out innovations driven by technology and then translate these into export success.

Finally, if product innovators have little export success and home demand plays no meaningful role as a source of innovation, companies focus on technology specific to the home market. In this case, innovators concentrate on product innovations based of their own R&D or external sources of knowledge, but which do not provide solutions suitable for export. We can speak of idiosyncratic technology in this context. In the diagrams above, the countries in the lower left quadrant - in particular Luxembourg, Portugal, Cyprus, Greece, Poland, Latvia, Spain, Slovenia and Slovakia - belong to this group of markets. The most problematic area from an innovation strategy perspective is surely the lower right quadrant. The difficulty is that these countries are largely dependent on demand to drive their innovation activities, yet the demand on their home market is idiosyncratic. The home market acts as an obstacle to export activities, since catering for home demand makes for innovations that are difficult to sell in other countries. Hungary, Finland, Malta, Estonia, Lithuania and the Czech Republic are notable examples of countries with such markets. If innovation policy is to be efficient from this point of view, it must adapt the incentives it offers to focus more strongly on exports. This applies in particular to technology development projects that receive government subsidies. The potential exportability of the technology could be included as a criterion for subsidisation. Politicians can also support international and flexible Lead Market strategies by not insisting on national solutions, but instead taking experiences from potential Lead Markets into account, for example when approving products and formulating regulations for specific markets. The legislature, too, can influence export orientation, by taking note of international trends and thus preventing infrastructure for science and technology (educational institutions, research establishments, standards agencies etc.) from becoming idiosyncratic.

Transfer Advantage

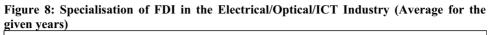
The concept of transfer advantage covers a range of "classic" diffusion factors. The decision to adopt a particular innovation design in a country is often dependent on which technology has already been adopted in the Lead Market and on the experiences gained during its introduction there. The demonstration effect when the innovation is adopted increases the incentive for users in other countries to adopt the same innovation design, firstly because of the information that is available about the innovation and its use and secondly because of the decreased risk, i.e. reduced uncertainty as to whether the new product or process is reliable. If a product is successfully tried out in the Lead Market, it makes sense to adopt it in other markets too (Kalish et al., 1995). In this case, the Lead Market takes on the role of a test or reference market and is closely observed by agents in other markets. The Lead Market serves as an example for the evaluation of problems and dangers in the introduction of the new technology, thereby reducing uncertainty. More importantly still, the utility of the Lead Market customers affects customers beyond the boundaries of the market.

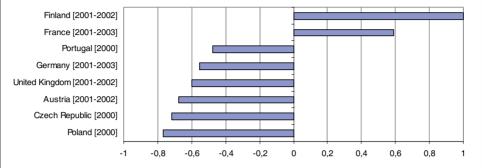
A country's market therefore has a transfer advantage if it raises the perceived utility of customers on other markets as well as those at home. The reputation and high level of development of the Lead Market's users is considered to be a hallmark for high-quality innovation designs. The quality of demand is especially determined by user's know-how and experience with similar products. For example, the markets in countries which often feature in the mass media and television series are potentially Lead Markets for lifestyle products. In a similar way, smaller markets can also bring out products that are competitive worldwide (Beise et al., 2002).

Transfer advantage is difficult to quantify, as analyses related to innovation projects have shown (Beise/Cleff, 2003). Since the differences between countries are less pronounced at the industry level than when it comes to individual products, it is almost impossible to find general indicators for the industry level. Cleff (2006b) used the amount of foreign direct investment (FDI) as a proxy for the potential international diffusion of innovations. One benefit of foreign subsidiaries is that they provide companies with information about the particular nature of demand in a country. Another advantage for companies with subsidiaries in several countries comes in the form of economies of scale. This means that the company can launch a single innovation design internationally, even if the design itself is not optimally suited to the conditions in one of the local markets. This means, for example, that companies may use the same software, the same component assemblies and the same machines in all markets, even though the relative factor prices differ from country to country. Since it is assumed that the parent company is generally the first to make use of innovations or generally makes the decisions about which innovation design to pursue, countries that engage in a large amount of FDI have a transfer advantage.

Unfortunately, data on the quantity of FDI by industry, which would enable a cross-country comparison for the Electrical/Optical/ICT Industry, are only available for eight of the EU-25 countries. The data come from the "United Nations Conference in Trade and Development (UNCTAD)" or Eurostat publications. If we compare the total value of FDI for the specific industries with the help of a measure of specialisation,¹¹ rather than the number of investments made, we come to the results shown in Figure 8.

¹¹The measure of specialisation is calculated by taking the quotient of (1) the industry-specific total stock of FDI by home companies abroad divided by the respective total of FDI by foreign companies in the home market and (2) the overall total of FDI by home companies abroad divided by the respective total of FDI by foreign companies in the home market. To attain a

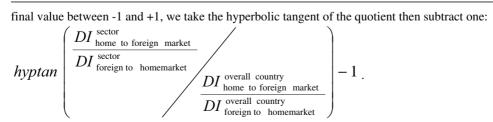




Source: United Nations Conference on Trade and Development (UNCTAD) 2007.

If the proportion of investment abroad is above average, the resulting value is positive. Otherwise the value returned is negative. It becomes apparent that the Electrical/Optical/ICT Industry in Finland and France specialise in FDI more than is average, while the other countries have below-average values.

Countries that succeed in propagating their international standards in innovation design are best placed to realise a transfer advantage. Transfer advantage is the Lead Market factor to which most attention is paid in innovation policy. It is common for government funding for innovations to aim to promote the demonstration effect in the diffusion of innovations (e.g. through application centres designed to give businesses the chance to experience new process technologies). This can be a particularly decisive factor for the international diffusion of a technology if there is a large amount of uncertainty about how readily it can be implemented in practice and how efficient it is in economic terms. However, there is a considerable risk that idiosyncratic technologies will be subsidised, particularly in lag market industries. The degree of openness of a standard should therefore be used as a criterion to determine whether a technology is eligible to receive government subsidies. Equally, increased bargaining power for European politicians and companies in international standardisation committees can help to improve the transfer advantage.



Market Structure Advantage

From empirical studies about successful innovation designs from the Lead Market (Beise, 2001), a notable characteristic of these markets is particularly strong competition. The realisation that international innovation success is correlated with the intensity of competition may not be new (cf. Posner, 1961 and Dosi et al., 1990), but Porter (1990) was the first to find a conceptual link to a cause, namely that customers in very competitive markets can be "choosier" than in oligopolies or monopolies. Faced with strong competition, innovators are compelled to react increasingly to technological development (Mansfield, 1968, p. 144). The resulting competition between very different innovation designs often leads to a refined innovation that best fits customers' needs. This innovation design, which offers maximum utility to customers thanks to the competition on the national market, also has the best chances of winning through in international competition. Competition can therefore be understood as a process of decentralised coordination, by which all the participants attempt to achieve a better innovation design, so that the final design will also have a better chance of succeeding in international markets.

There are a range of known measurement concepts that could be used to establish the intensity of competition. Putting such concepts into practice often proves impossible, however, because of a lack of internationally comparable figures. Using the fact that markets with different degrees of concentration establish their prices differently, an approximation can be found for the intensity of competition on a market. Monopolists set their prices to maximise profits without being subjected to pricing pressure from competitors. In a market with perfect competition, firms theoretically adjust their supply to fit the market price. In this case, the price level is lower than that in a monopoly. Taking this relationship as a starting-point, we can assume under certain conditions - namely that we are dealing with homogeneous goods/services that the price level on a market decreases with increasingly intense competition. The price level can thus be taken as an indirect indicator of competition on a market. As a cautionary reminder at this stage, it should be noted that the price level has already been used to illustrate the aspect of price advantage, as a relatively low price level is conducive to Lead Market advantages, which arise from the increased inclination to adopt an innovation and its quicker diffusion, in international comparison (cf. section 4.2). Since a low price level is always a positive aspect of demand structure, either as an indicator of prices or of competition, the ultimate result is unaffected by which Lead Market factor the indicator is allocated to. The same indicators can therefore be used to show advantages in price and market structure. This also suggests that although these two Lead Market characteristics can be separated in theory, it is not necessarily possible in practice. The results from section 4.2 should therefore be taken into account.

Furthermore, it is possible to show the intensity of competition on a market by referring to the occurrence of barriers to entry, because the formation of new firms not only promotes innovation but intensifies competition in their markets (Geroski, 1991). "Especially for upcoming technologies and when new product markets develop, divergent innovation designs compete with each other. Start-ups are likely to bring in new solutions and challenge established companies that enter these new markets, too" (Rammer, 2006). The logarithmic quotient of a sector's average market entry rate of new firms in a given country and the respective entry rate in the EU is an indirect measure to compare the sector-specific competition in different countries.¹² A negative (positive) log-value for a country means that the entry rate –and thus also competition on that market - is below (above) the average for the EU countries.

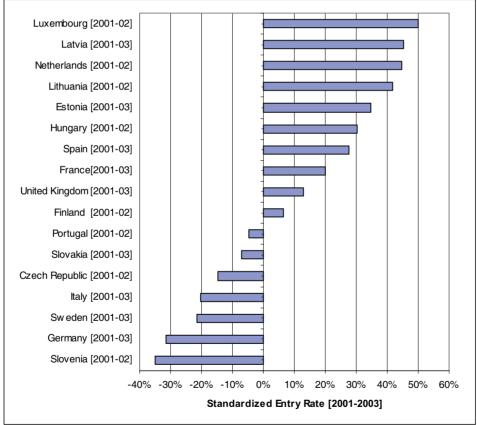


Figure 10: Standardized Entry Rate in the Electrical/Optic/ICT Industry

Source: Eurostat and ZEW Foundation Panel (for Germany).

¹²
$$ln\left(\frac{\text{Entry Rate } \frac{\text{sector}}{\text{Country } = i}}{\text{Entry Rate } \frac{\text{sector}}{\text{all EU-Countries}}}\right).$$

In the Electrical/Optical/ICT Industry, relatively concentrated markets with comparatively weak competition are to be found in particular in Slovenia, Germany, Italy and Sweden. Competition in Luxembourg, the Netherlands, the Baltic countries and Hungary, on the other hand, is well above the European average.

It should be noted at this point that there is a clear division between fostering market structures that stimulate innovation and promoting "national champions" to increase international competitiveness. The Lead Market approach is not based on targeting and strengthening individual actors, but instead on strengthening competition between all actors. The idea is that confronting innovators with free competition on the market at an early stage is a more effective way of increasing international competitiveness than offering protection from competition in the hope of building up a strong national position. From a technology policy point of view, this means focussing on measures that guarantee favourable conditions for the development of successful innovation designs. It is particularly important to ensure that (international) competition is enforced in industries in which the home country has few structural advantages. This can be achieved by implementing legal measures to prevent cartels, promoting start-ups, supporting newer technology companies and breaking down non-tariff barriers to international trade.

Conclusions and implications for innovation policy

In the above sections we investigate the influence of demand on the innovation capability and competitiveness of the Electrical/Optical/ICT Industry in each of the EU-25 countries. Although demand is one of the decisive factors for the development of innovations, it has hardly been integrated in analyses of research and technology policy to date. The Lead Market approach brings market demand into the discussion, with the result that innovations can no longer be understood as purely supply-oriented and pre-competitive.

To evaluate the role demand and market structures play in the creation of innovations with international potential, country-specific properties – the so-called Lead Market factors - are derived. These help to explain a country's Lead Market potential in a given industry. If these factors are particularly favourable in a certain industry, the chances that innovations favoured by the national market will meet with high demand abroad are likely to be increased. Findings about the Lead Market potential of different markets must have an influence on the formation of business and political strategies for innovation. Furthermore, the findings could constitute a starting-point for the formation of innovation strategies in firms and for more efficient innovation policies. For these reasons, an attempt was made to determine the Lead Market potential of the EU-25

countries in the Electrical/Optical/ICT Industry on the basis of quantitative indicators. The Table 1 summarises these results once more.

Country	Advantage				
	Price [PPP Statistics]	Demand [PPP Statistics]	Export [Trade Statistics]	Transfer [FDI]	Market Structure [Entry Rate]
Austria	+	-	+	-	NA
Belgium	+	+	+	NA	NA
Cyprus	-	+	-	NA	NA
Czech Republic	-	-	-	-	-
Denmark	+	-	+	NA	NA
Estonia	-	+	-	NA	+
Finland	+	+	-	+	+
France	+	+	+	+	+
Germany	+	-	+	-	-
Greece	-	-	-	NA	NA
Hungary	-	+	-	NA	+
Ireland	+	-	-	NA	NA
Italy	-	+	+	NA	-
Latvia	-	-	-	NA	+
Lithuania	-	+	-	NA	+
Luxembourg	-	-	-	NA	+
Malta	-	+	-	NA	NA
Netherlands	+	-	+	NA	+
Poland	-	-	-	-	NA
Portugal	-	-	-	-	-
Slovakia	-	-	-	NA	-
Slovenia	-	-	-	NA	-
Spain	-	-	-	NA	+
Sweden	+	+	+	NA	-
United Kingdom	+	+	+	-	+

 Table 1: Lead Market potential of the EU-25 countries in the Electrical/Optical/ICT

 Industry

Note: +: above average advantage; -: below average advantage; NA: Not Available

One can see that France has the biggest Lead Market advantages in the Electrical/Optical/ICT industry. All the five Lead Market factors show above average values. The French companies are the most successful in aligning their product innovations to the preferences of international customers. Companies in other countries have, for at least one Lead Market factors, below average values – with the possible exception of UK, Sweden, Finland and the Netherlands. What does this mean for the companies in these markets? In innovation strategies based on the Lead Market approach, market research on the Lead Market – not necessarily the home market – takes centre stage when product innovations are in the development phase. Companies in countries that do not have sufficient above average Lead Market attributes should target their product innovations to fit the preferences of users in the Lead Market. In the case of the Electrical/Optical/ICT industry these are the clients in the French market.

A country can seek to improve its Lead Market position by strengthening its Lead Market factors and dealing with any disadvantageous characteristics the market may have. Of the five Lead Market factors, only few are of an "inherent" nature and thus cannot be changed. Most of the Lead Market factors can be influenced by political measures. When formulating innovation policy or deciding on what basis to award subsides in a particular industry, more emphasis should be placed on the situation in the relevant Lead Market. Several factors can make a great difference in this case: Does demand in a country promote innovation on the part of the companies there in a way that strengthens these companies' position in international competition (i.e. they can play a Lead Market role)? Is demand at home following a unique path of its own (i.e. the home market is idiosyncratic)? Or are innovations not driven by demand at all, but instead by technology? For the Lead Markets identified within the scope of this paper, the need for political action is limited to securing these Lead Market properties:

• Forcing or protecting competition at home (including the promotion of startups, especially in the fast-changing field of cutting-edge technologies). This does not, however, mean dissolving natural monopolies (e.g. rail networks, etc.) to create competitive markets, as doing so would be disadvantageous for the local infrastructure.

• Dismantling regulatory frameworks which prescribe technological solutions that are too narrowly defined.

• Supporting companies' efforts to internationalise (making direct investment easier, breaking down barriers to trade, unifying international standards).

Lag Markets are characterised by the fact that they take up innovations that have proved successful in other countries. This is not necessarily because there is no desire to innovate on the home market. Companies in Lag Markets would often like to adopt certain (national) innovation designs, but the advantages of doing so are outweighed by those of using an innovation design from abroad. Examples of when this can occur are when the home market is small or when there is a high degree of uncertainty about the reliability of the home innovation design. It is often not possible to influence these mechanisms on a Lag Market in a decisive manner by means of policy. If this is so, innovation policies should abandon subsidising local technologies in favour of promoting instruments that make it easier to take over designs from the Lead Market. This will serve to prevent the production of idiosyncratic innovations, which would later be crowded out by the Lead Market design worldwide.

It is advisable to make internationally-oriented innovation policies, to make use of the cost advantages of new technologies quickly. Such policies could include supporting small and medium-sized enterprises in their efforts to adopt technologies or in their applied research, provided it is targeted at finding new solutions within the scope of the dominant innovation design. Fast diffusion also creates opportunities to develop the dominant design further, either with a view to occupying new niches in the market, or in order to offer complementary products and services and win market share from Lead Market companies. Countries that are "fast followers" can often attain a high share of the world market, because they are able to learn from the pioneers but do not bear the same development costs. However, any strategy of being a "fast follower" should also be Lead Market oriented. To this end, it is advisable for firms to have some direct, on-the-spot presence, enabling them to receive signals from customers and further develop products. The information disadvantage for Lag Market companies can also be redressed by means of cooperation with firms from the Lead Market. Schemes to promote research should also be open to such international cooperation projects.

Idiosyncratic markets, on the other hand, are characterised by the adoption of a national innovation design, which competes unsuccessfully with other innovation designs, limiting the industry's export potential. The challenge for innovation policy here is to combat idiosyncratic demand structures. Possible ways of doing this are to relax national regulations or adapt them to better fit with Lead Markets, internationalise technical norms and pluralize government and monopolistic demand by opening the relevant markets. Politicians involved in such processes should, however, be aware that implementing such fundamental structural changes to the basic functioning of a sector's innovation system is a difficult process which requires long-term commitment.

It should also be stressed once more at this juncture that the Lead Market concept by no means claims to be the single valid model to explain the international success of innovations. Instead, the aim is to include the distinctive features of demand on a given market in discussions of innovation policy, as an additional explanatory factor. The sense of taking the Lead Market concept into consideration in innovation policy is therefore not to oppose the approaches followed up to now by means of a polarising model, but to refine the traditional instruments used in subsidisation and regulatory policy.

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